



## Technical Support Engineer

North Building Technologies Ltd is recruiting a Brighton-based Technical Support Engineer to provide remote and on-site technical support to customers.

### **About North**

North is an independent company based in Brighton with customers in the UK, mainland Europe, and around the globe. We make control products for buildings that improve building performance and simplify building management.

### **Your role**

Candidates must be natural problem-solvers with a customer service focus, good communication skills, and the ability to work on their own and as part of a team.

After training in our product range, you will initially support customers using our product. This requires email and telephone skills, along with remote and on-site product configuration.

This could develop into a product training role, running occasional courses for small groups of engineers. It could develop into a sales support role, advising customers and providing quotations.

### **Skills you'll need**

- Strong problem-solving skills
- Good organisational ability
- Practicality, with an interest in engineering or technical subjects
- Good oral and written communication skills
- Microsoft Office proficiency
- National Level 3 qualifications (A-Level equivalent)
- A full UK driving licence
- Willingness to travel across the UK and Europe.

### **What we offer**

Work as part of a small dynamic team, with great training opportunities to develop your career in engineering.

You'll receive a competitive salary package including on-target bonus, pension plan, and 20 days annual holiday (plus bank holidays).

### **How to apply**

Drop us a line at [jobs@northbt.com](mailto:jobs@northbt.com), including your CV and a covering letter.

There is no deadline. We will be keeping applications open until we find the right candidate.